Using the RMA number

Return Material Authorization

1. You detect a defect in one of our devices or want to have it calibrated or checked?
2. Please contact us via e-mail (service@kocos.com) or by telephone (+49 5631 95 96 66).
3. If the device has to be sent in, you will receive an RMA form with your individual RMA number.
4. Please send the affected device to the address indicated on the RMA form.
5. As soon as we receive the device, we will check it and then get in touch with you.

KoCoS
A FRIEND OF ENERGY